

**Addendum to Professional Service Provider Agreement
dated September 21, 2015**

and Purchase Order Number 2242046

The Professional Service Provider Agreement dated **September 21, 2015** between Rutgers, The State University of New Jersey (Rutgers) and Deloitte Consulting LLP (Service Provider) is extended to **November 19, 2016**.

The total fee to be paid by Rutgers to Service Provider for the services outlined below shall not exceed **\$9,601,390**. (Purchase Order original amount **\$8,743,390** plus supplement amount **\$858,000**)

Service Provider shall perform the following additional services:

Deloitte Consulting resources will support conversion reconciliation, increase post-production support, and deliver central accounting training. Detail for each activity is below.

Conversion Reconciliation

- o Deloitte Consulting responsibility will be limited to performing tie out and analysis for validation and/or reconciliation of converted data
- o Conversion findings, fall outs, and reconciling items will be documented in the existing templates being used by Rutgers resources through prior cycles of testing/conversion and will be delivered to Rutgers to determine corrective action for any data issues.
- o Data clean up and reconciliation sign off remains the responsibility of Rutgers.
- o Extraction of data, mapping/transformation of data, and enrichment of data remains the responsibility of Rutgers.
- o Rutgers will be responsible for any coordination and/or review with internal and/or external auditors.

Increased Post-Production Support

- o Existing resources will be extended (see resource plan in supporting documents section).
- o Additional resources will be added.
- o Support will consist of working with Rutgers team members to resolve production issues related to existing requirements.
- o Is not intended to address new/additional scope (e.g. new report object, wholesale changes to existing objects, introduction of new functionality/modules).
- o Management and leadership of stabilization effort (e.g. help desk logistics, trouble ticket system management, trouble ticket tracking and reporting, etc.) remain the responsibility of Rutgers.
- o Rutgers core team members and/or Super users will be actively engaged in trouble ticket resolution in order to ensure adequate knowledge transfer from the Deloitte Consulting is achieved with the intent that, upon Deloitte Consulting departure, Rutgers can support the Oracle ERP Cloud solution on their own.
- o Deloitte Consulting resources will assist with, but not drive the creation of, help desk FAQs and/or scripts.

- o Production change control and release management will be led by Rutgers.

Central Accounting Training

- o Will be delivered by Deloitte Consulting team members that are also performing post-production support.
- o Will leverage and use existing training material (no new training material will be created)
- o Logistics, scheduling, planning will be owned entirely by Rutgers team members.
- o Deloitte Consulting hours dedicated to training will be a portion of the 45 hour per week total allocated in the resource plan (see resource plan in supporting documents section) and not in addition to those hours.
- o A total of 19 offerings will be delivered.

For complete details, refer to the fully executed document entitled "*Rutgers Cloud Financials Implementation, Change Request - 14 - Extended Support for Conversions and Stabilization, August 9, 2016.*" This document was fully executed on August 25, 2016.

All other terms and conditions of the original Professional Service Provider Agreement remain in effect.

Project Owner

Ellen Law
ERP Project Executive & University Director

Date:

Project Director



Sepi Sepasi
Assoc. Vice President – Strategic Financial Initiatives

8/29/2016
Date:

Service Provider: Deloitte Consulting LLP



Blair Kin
Lead Engagement Principal

8/26/2016
Date: